

## SCHEDULE OF VARIATION

Hello,

In line with the recent 11.9% increase to Home Care Package subsidies, Feros Care has completed a review of our Pricing Schedule.

There will be some changes to our Home Care Package pricing, effective from July 1, 2023.

It's important to us that you have the opportunity to understand and consent to these changes.

Please see below for more information, and a letter for you to sign once you have spoken with your Wellbeing Manager.

### WHAT ARE THE CHANGES AND HOW WILL THEY IMPACT ME?

The following changes will take place from July 1, 2023:

- **At Home Care** standard rates will increase from \$65 to **\$73**.
- **Allied Health** standard rates will increase to **\$194** for all Allied Health services, except **Psychology services**, which are set at **\$220**.
- **Mileage cost for transport** has been increased from \$1.35 per km to **\$1.50 per km**.
- **Package Management** and **Care Management fees** have been maintained at the current rates of 14% and 19%, respectively, and have increased by **11.9%** in line with funding.
- Feros Care are committed to growing and supporting our workforce. If you choose an external provider where a Feros Care worker is available, and the fee for service is greater than the Feros Care rate, the charge will be the total cost of the invoice from the alternate provider.

Enclosed, you'll find our new Pricing Schedule, with all Home Care Package pricing outlined.

Where prices have increased, please be assured that it will be covered by the increased subsidy for your package funds, ensuring you are receiving the same amount of service hours.

**Please note:** The Nursing standard rate remains at \$125 with no changes.

### Feros Care

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## WHY ARE THESE CHANGES NEEDED?

The increase in subsidy, and subsequent increase in service rates, is intended to cover the higher costs of delivering your aged care services; for example, the recent 15% wage increase for aged care workers.

You can find out more about the subsidy increase by reading the enclosed letter from the Minister of Aged Care, Anika Wells, or scanning the QR code at the bottom of the page for the recipient fact sheet.

## WHAT HAPPENS NEXT?

Your Wellbeing Manager will contact you shortly to talk to you about the proposed changes and how they impact you.

Following this discussion, we will ask you to sign below and return this letter to us, noting your understanding and consent to the changes and the new Pricing Schedule.

If you agree, we will charge your Home Care Package at the new Care and Package management fees instead of the rates set out in your current Home Care Agreement with us. It will also mean that we may increase prices annually in the manner set out in the Pricing Schedule.

If you elect to sign the consent letter before we have spoken to you, we will still contact you to ensure that you have the opportunity to ask questions about the changes and how they impact you.

Please feel free to get in touch with us right away if you have immediate questions about this letter.

Otherwise, we look forward to speaking with you soon.

Warm regards,



**Kim Attenborough**

Executive Manager, Community Services



### CARE RECIPIENT FACT SHEET

#### HOW TO USE A QR CODE

1. Open the camera on your phone.
2. Point the camera at the QR code.
3. In a few seconds a small banner will appear.
4. Tap the banner on your phone screen.

## AGREEMENT TO VARIATION OF HOME CARE AGREEMENT

I have read the enclosed Standard Pricing Schedule and voluntarily agree that as of July 1, 2023, my Home Care Package will be charged in accordance with the rates set out in the Standard Pricing Schedule (unless different pricing is agreed) and that my Home Care Agreement will be amended to incorporate the Schedule.

I acknowledge I have had the opportunity to ask questions about the changes and that I have agreed to these changes having been fully consulted.

Name: \_\_\_\_\_

If you signing as representative for the consumer, please specify your authority here:

\_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_