



GOODS, EQUIPMENT AND ASSISTIVE TECHNOLOGY

Product Catalogue

Contents

About the program	2
Eligibility and costs	2
Product returns	3
Technology	4
Home and garden	8
Chairs and frames	12
Who is Feros Care	16

About the program

The Goods, Equipment and Assistive Technology Program is offered as part of the government's Commonwealth Home Support Program (CHSP). This subsidised program aims to help people maintain their independence at home by making everyday tasks easier and safer.

Through the program, clients who are unable to purchase the item/s they require independently will be able to access up to \$1,000 in total support per financial year.

Eligibility and costs

To be eligible for the Goods, Equipment and Assistive Technology Program, clients must be aged 65 years or over (50 or over for Aboriginal or Torres Strait Islander peoples), have functional limitations or need assistance and hold a Commonwealth Home Support Program approval code from My Aged Care.

This is a guide to commonly requested products. If you have an occupational therapist or physiotherapist recommendation and require additional equipment, please advise us and we will be able to assist.

Clients will be able to receive access to goods to the value of \$1,000 per person per financial year (our team can assist with GAP advice for any goods over \$1,000).

A small contribution of 10% of the purchase price may be required, depending on your circumstances. Please contact our advisory team on **1300 461 461** to find out more.

Please note that the products and prices are accurate at the time of printing. Products may need to be substituted if they become unavailable; and prices are subject to change due to market fluctuations and delivery rates.

For vacuums, tablets, and watches, our product lineup and prices are subject to frequent updates, making it challenging to display specific models and prices here. For the most up-to-date information on available models and pricing, please don't hesitate to contact our team for personalised assistance.

Product Returns Policy

At Feros Care, we uphold the rights guaranteed to consumers under Australian Consumer Law. Here is our returns policy for personal care equipment:

Personal Care Equipment (e.g., shower chairs):

Personal care equipment cannot be returned if:

- Purchased without a clinical prescription from a health professional (e.g., occupational therapist)
- Purchased without appropriate environmental, ergonomic or anatomical measurements
- Removed from its packaging or used in any way

Prescribed Goods:

Returns may not be considered if the equipment was incorrectly prescribed by a clients allied health professional. Please always direct any queries regarding incorrectly prescribed equipment to the prescribing allied health professional. All equipment prescription errors must be resolved between the client and their allied health professional.

Purchase Liability:

If personal care equipment is removed from its packaging or purchased without clinical assessment, it cannot be returned due to equipment hygiene policies. Clients are advised to consult with the Feros Care team before acquiring any goods, equipment, or assistive technologies.

Change of Mind Returns:

Items are eligible for change of mind returns if:

- The product packaging is unopened, completely sealed, not tampered with
- The product is returned within 30 days of purchase
- The purchaser covers the return shipping costs

Faulty Products:

If a product is faulty, we prioritise your peace of mind. All products sourced through Feros Care come with the supplier's warranty. If you have any issues, please contact us, and our team will guide you through the warranty process.

For any further inquiries or assistance, please contact the Feros Care team.

Personal Alarms

If you are concerned for your own or your loved one's safety, then reassurance is the best medicine. It's great to know that no matter what, help is always available at the touch of a button.



CARE@HOME – At-home use

Product features

The Care@Home Basic includes 24/7 emergency response monitoring, a base alarm unit and a standard emergency pendant. It's a great cost-effective and easy-to-use solution; a falls detector can be purchased privately for an additional cost \$185 + delivery.

After the 12 month period a cost of \$6.45 per week will be charged to the client. Alternatively, CHSP can continue to fund the monitoring with a co-contribution of \$5 per month.

Client contribution	\$99⁴⁶	Product value	\$994⁶²
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Price includes delivery.

This Alarm works on the Telstra mobile network and is 4G compliant.



GPS PENDANT – At-home or out and about use

Product features

The perfect solution for those who want peace of mind without necessarily needing 24/7 emergency response monitoring. Your contacts will be alerted when you hold down the SOS button on the GPS pendant. They'll receive a text with your GPS location and can call the device for two-way voice communication. Additionally, your contacts can send a text to quickly locate the pendant.

The device features a compact, user-friendly design and can be conveniently worn with a belt clip on your belt, pocket, or bag. It also allows you to lock your home location to the base for added security. With heart rate detection, step count tracking, and a simple interface to view time, date, and settings, this device ensures you have everything you need at your fingertips.

Family/Friends Monitored

Client contribution	\$55⁹⁹	Product value	\$559⁹⁰
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The product price includes 12 months of SIM costs. After 12 months, a yearly SIM fee of \$104 will be charged. Clients under CHSP program can continue funding the monitoring with a co-contribution of \$10.40 per year.

24/7 Response Monitored

Client contribution	\$85¹⁶	Product value	\$851⁶²
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After 12 months, a weekly fee of \$7.10 will be charged for 24/7 emergency response monitoring. Clients under CHSP program can continue funding the monitoring with a co-contribution of \$5 per month.

Price includes delivery.



GPS WATCH – At-home or out and about use

Product features

This device provides quick access to help with the press of a button. By holding the SOS button, your contacts receive a text with your GPS location and can call for two-way communication. They can also text to locate the device.

The watch interface is analogue by default but can easily be switched to digital. It operates on the Telstra network and is 4G compliant.

Family/Friends Monitored

Client contribution	\$55⁹⁹	Product value	\$559⁹⁰
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Price includes delivery.



Easily switch between watch or pendant style, with various colour bands to choose from.

UMPS GPS/SOS WATCH – At-home or out and about use

Product features

This device offers quick access to help with the press of a button. Simply hold the SOS button, and your contacts will receive a text with your GPS location, allowing them to call for two-way communication or send a text to locate the device. It operates on the Telstra network and is 4G compliant.

The watch also features a user-friendly touchscreen interface that lets you easily view key information like time, date, heart rate, and step count. The settings screen is simple to navigate, and the interface can be switched between analogue and digital, offering greater flexibility.

Family/Friends Monitored

Client contribution	\$55⁹⁹	Product value	\$559⁹⁰
----------------------------	--------------------------	----------------------	---------------------------

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Price includes delivery.

Smart Watches



DID YOU KNOW?

Both the Samsung Galaxy Watch and the Apple Watch offer an emergency SOS feature that allows users to quickly alert their selected contacts in an emergency.

Product features

- Experience the power of seamless connectivity with our range of smart watches, including the latest offerings from Apple, Samsung and Fitbit
- Ability to track your health goals, steps, sleep and much more
- Measure your body composition

** Smart watches use LED light to measure pulse and may not be suitable with skin irritations.

Client contribution **10%** of the product value

Call our team to discuss available models and pricing

We continuously update our product line and pricing, making it challenging to display specific models and prices in this catalogue. For the latest information on available models and pricing, we invite you to contact our dedicated team.

Note: Exclusive Compatibility

Please be aware that Apple Watches are exclusively compatible with Apple iPhones, while Samsung Galaxy watches are designed specifically for use with Samsung Galaxy phones. If you do not use these devices, talk to our team for the best solution for health and activity tracking.

To take advantage of the cellular features of your watch, providers may charge an extra monthly amount in addition to your standard bill. Currently only Vodafone, Telstra and Optus allow this.

Additionally, Fitbit models, while lacking cellular capability, offer seamless pairing via Bluetooth through the Fitbit app. This ensures you can stay connected and track your health and fitness with ease.

Note: Emergency SOS Feature

The emergency SOS functionality on Samsung Galaxy and Apple Watches, while slightly different, relies on each device's operating system and must be configured by the user. This feature is not connected to a monitored 24/7 response center.

Samsung Galaxy Watch – press the Home button three times to send an alert with location information to designated contacts. It can also call the selected contact if configured, and includes a “fall detection” feature that triggers an SOS alert if a hard fall is detected.

Apple Watch – press and hold the side button to initiate an SOS call to local emergency services (e.g., 000 in Australia) and send a text message with location to one emergency contact. Fall detection is also available and will automatically call emergency services if the user is immobile.

For setup guidance, refer to Samsung or Apple's support resources, or our tech team is available to assist over the phone.

Calendar Day Clock



Product features

- Digital, available in a 10" and 12" sizes
- Brand: K Care
- Non-abbreviated day, date and time to reduce confusion
- Time of day display
- Eight programmable reminders
- 12 programmable alarms
- Features eight languages

Client contribution	\$22 (10")	\$24 (12")
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Product value	\$220 (10")	\$240 (12")
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Price includes delivery.

Tablet Devices



Product features

- 128GB of storage
- Wi-Fi and 4G
- Long battery life
- Fast charging adapter charging devices to 50% in 30 minutes
- Stay Informed; keep up with news online
- Stay connected; video calls with loved ones, family and friends no matter the distance
- Enhanced shopping; access Woolworths or Coles online shopping via dedicated apps.
- Send and receive emails, play games, read eBooks, watch TV or movies, and much more...

**Images are for display purposes only.

Client contribution	10% of the product value
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Call our team to discuss available models and pricing

Our tablet selection includes both Samsung and Apple tablets, all featuring 64GB of memory and cellular capabilities in a sleek grey finish. This allows you the flexibility to connect via Wi-Fi or choose a suitable SIM plan from your provider for seamless data access on the go.

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Stick & Robot Vacuums



ROBOT VACUUM CLEANERS

Product features

- Effortless cleaning – take the hassle out of cleaning. Autonomously navigates your home, so you can focus on what matters most
- Equipped with smart sensors and mapping capabilities, these vacuums adapt to your space, ensuring thorough and efficient cleaning
- Hybrid functionality – vacuum and mop in one go with intelligent floor detection

STICK VACUUM CLEANERS

(weighing up to 3kg)

Product features

- Versatile cleaning – designed for flexibility to tackle any mess
- Robust suction and multiple attachments, these vacuums effortlessly pick up dirt and debris from various surfaces
- Lightweight and portable – move from room to room with ease, thanks to their lightweight design

Client contribution 10% of the product value

Call our team to discuss available models and pricing

We continuously update our product line and pricing, making it challenging to display specific models and prices in this catalogue. For the latest information on available models and pricing, we invite you to contact our dedicated team.

Tunstall Keysafes (Padlock or Wallmount)



Product features

- Provides easy access to premises
- Avoids delays and damage to property
- Fits up to five standard house keys
- Two models available – wall mount combination and padlock combination

Client contribution \$7⁴⁰

Product value \$74

Price includes delivery.

Touch Lamp



Product features

- Touch activated on/off switch
- Brushed chrome base
- Matte opal plastic diffuser
- Suitable for use with a 40W globe, maximum B22

Client contribution \$13

Product value \$130

Price includes delivery.

Delrico Retractable Garden Hose



Product features

- Hassle free watering
- No tangles or kinks
- 25m retractable hose and reel
- Attractive storage solution that will keep your garden looking tidy

Client contribution \$55⁵⁰

Product value \$555

Price includes delivery.

Mrs Pegg's Handy Line



Product features

- Lightweight aluminium frame
- Easily moved, constructed and folds flat for easy storage
- Helps with a person's balance, reducing strain on arms and shoulders
- Brand: Mrs Peggs

Client contribution \$38⁸⁰ (small) \$42³⁰ (large)

Product value \$388 (small) \$423 (large)

Price includes delivery.

HOME AND GARDEN

Handy Bar



Product features

- Assists with getting in and out of the car by providing a rigid support handle
- A portable alloy metal handle that inserts into the U-shaped striker plate on the vehicle door frame
- Able to be used on both driver and passenger side

Client contribution \$11

Product value \$110

Price includes delivery.

Automatic Jar Opener



Product features

- Open stubborn lids at the touch of a button
- Ideal for people with dexterity issues
- Simply fit One Touch over the lid and let it do the hard work
- Suitable even for new, factory sealed jars
- Brand: One Touch

Client contribution \$9

Product value \$90

Price includes delivery.

Twizoff Automatic Bottle Opener



Product features

- Suitable for either metal or plastic screw-top bottle caps up to 55mm in diameter
- Rubber jaws adjust automatically to the lid to break seals and open caps with an effortless motion
- Brand: One Touch

Client contribution \$7⁵⁰

Product value \$75

Price includes delivery.

Automatic Can Opener



Product features

- The innovative hands-free One Touch automatic can opener can open most cans between 53mm and 153mm diameter
- The opener 'walks' around the can and switches itself off automatically, leaving an easy-to-remove lid with no sharp edges
- Brand: One Touch

Client contribution **\$7⁵⁰**

Product value **\$75**

Price includes delivery.

Uccello Kettle



Product features

- Effortless pouring action
- Designed using the unique power-pour technology
- Its non-weight-bearing 'tilt and pour' action directs hot water to the fixed position of the cup, without removing the kettle from its cradle
- Ergonomic handle
- The weighted base arcs on a rotating axis to deliver hot water safely and easily

Client contribution **\$14⁷⁰**

Product value **\$147**

Price includes delivery.

INTERESTED IN ALL FOUR KITCHEN PRODUCTS?

We can bundle all four products together for a client contribution of \$38.70 including delivery.

CHAIRS AND FRAMES

K Care HiLite Adjustable Chair



Product features

- Width and height adjustable design
- Anti-fungal and anti-bacterial fabric
- Tool-free assembly



Personal care equipment (e.g. shower chairs) will require an assessment from the relevant health professional before placing your order. This is to ensure that your individual needs and environment are considered. Please contact our friendly team to help you through this process.

Client contribution \$63²⁵

Product value \$632⁵⁰

Price includes delivery.

Product Specifications:

Max User Weight	150kg	Seat Height	430mm – 580mm
Seat Depth	480mm – 500mm	Seat Width	490mm – 550mm
Back Rest Height	700mm	Product weight	13kg

K Care Utility Chair



Product features

- Padded arms and back
- Low back version has curved backrest providing extra postural support
- Seat height is adjustable
- Rubber stoppers for stability



Personal care equipment (e.g. shower chairs) will require an assessment from the relevant health professional before placing your order. This is to ensure that your individual needs and environment are considered. Please contact our friendly team to help you through this process.

Client contribution \$54⁸⁹

Product value \$548⁹⁰

Price includes delivery.

Product Specifications:

Max User Weight	200kg	Seat Height	460mm – 560mm
Seat Depth	440mm	Seat Width	520mm
Back Rest Height	460mm	Product weight	10kg

K Care Premium Shower Chair



Product features

- Armrests for extra support
- Solid plastic seat
- Height adjustable legs
- Australian standards approved
- Made from 32mm tubing



Personal care equipment (e.g. shower chairs) will require an assessment from the relevant health professional before placing your order. This is to ensure that your individual needs and environment are considered. Please contact our friendly team to help you through this process.

Client contribution \$26²⁹

Product value \$262⁹⁰

Price includes delivery.

Product Specifications:

Max User Weight	130kg	Seat Depth	300mm
Min Overall Height	670mm	Min Seat Height	480mm
Max Overall Height	810mm	Max Seat Height	640mm
Seat Width	480mm	Product weight	4kg

K Care Premium Over Toilet Frame



Product features

- Ultra light and extra strong
- Anti-corrosive aluminium frame
- Comfortable seat with a lid
- Height adjustable legs
- Australian standards approved
- Made from 32mm tubing



Personal care equipment (e.g. shower chairs) will require an assessment from the relevant health professional before placing your order. This is to ensure that your individual needs and environment are considered. Please contact our friendly team to help you through this process.

Client contribution \$25⁸⁵

Product value \$258⁵⁰

Price includes delivery.

Product Specifications:

Max User Weight	250kg	Min Seat Height	440mm
Seat Width	450mm	Max Seat Height	560mm
Seat Depth	410mm	Product weight	6kg



NOTES

[illegible]



Who is Feros Care?

Feros Care has been supporting Australians for over 30 years. Everything we do is designed with the goal of keeping people in their homes as long as possible, ensuring they live a happier, healthier, better-connected life.

To learn more call

 1300 461 461



The Commonwealth Home Support Program (CHSP) is an Australian government funded service. Each client is asked to make a financial contribution toward the cost of their services. Individual circumstances and capacity to pay are taken into consideration when commencing services with Feros Care.